

COVID 19 MANDATORIE PROTOCOL AND NEW STUDIO POLICES

- Do not attend class if you are experiencing symptoms of covid-19
- MASKS ARE REQUIRED FOR CLASS, and in all areas of the building. Masks will be available in the studio for \$1/each. You will need a face covering to enter the building though. You are welcome to bring a mask from home as well, and recommend you have a couple since wet masks are not effective.
- You are required to wash your hands for at least 20 seconds as soon as you enter the building.
- Students are required to bring their own rosin.
- Please arrive for class at least 15 minutes ahead of start time and leave your shoes and all personal items in the cubbies outside the aerial room. Follow your instructor directions as you enter the room and look for your designated area on the floor. We are not responsible for lost or stolen property around our premises. We strongly recommend that you don't bring valuables with you.
- There is no longer a public water available. We advise you to bring extra bottles of water to class. We encourage everyone to use recycle containers.
- To help keeping our equipment disinfected between classes, we ask students to stay at their designated area as possible and wipe their own mat before leaving the aerial room.

COVID 19 CANCELLATION POLICY

- Agora Arts is taking every responsible step required to avoid spreading the virus in the studio. With your collaboration and our collective work we can maintain a safe and healthy space. Students will be notified if a member of their class tests positive. If you do not feel comfortable you do not need to attend class, but agree to accept this

risk when you sign up for class, and understand that a refund, exchange, or credit will not be given.

- If you feel sick, get tested and share these results by emailing agoraarts@gmail.com with a copy of your test results. Your class will be prorated and returned to your account for use in a future series or attending one of our online classes.
- If you feel sick and do not get tested, but feel it would be better not to attend class, we will credit your account with a partial refund.

WAIVER

All students will need a new 2020 paper waiver signed in person. Students 15 and under must have this waiver signed by a legal guardian. Youth students will not be able to participate in class without a signed waiver.

SERIES/ DROP IN CLASS CANCELLATIONS

Series class sales are final, and there are no makeups. For drop in classes, if you know you are going to miss a class, please cancel your reservation online at least 24 hours in advance. If you are not able to cancel your reservation please email agorarts@gmail.com at least 24 hours before your class starts.

Note: until further notice, drop in classes will not be offered.. Check our website for updates.

PRIVATE INSTRUCTION

It is your responsibility to attend your private lesson appointments and cancel the ones you will not attend. If you are going to miss an appointment, *please notify your instructor at least 24 hours before the start time.* We will not pro-rate, reimburse, transfer credit, or credit your account for no call/no shows. All appointments

cancelled **online** with 24 hours or more of notice will be fully credited to your account for reschedule. In respect for our instructor's time, all no shows will be charged for the lesson in full. We have limited staff hours, it is your responsibility to cancel your own appointments or notify the office at agorarts@gmail.com.

CONDUCT

- Arrive 10-15 minutes early to class. Due to covid procedures our staff may not be able to accommodate late arrivals safely. Participants arriving 10 minutes or later will be asked not to participate but allowed to take notes and observe class.
- Agora Arts is sharing space with the Detroit Tap Dance community. There are other activities happening in the building which may at times cause inconvenience to us. We agree to support all rules the DTD asks of us, and to be mindfully of everyone in the building. We agree to act with patience, respect and kindness. Thank you!

OBSERVING A CLASS

Due to strict covid-19 safety protocols there are no observers allowed in class at this time, in order to maintain social distance in class

Agora Arts, LLC reserves the right to refuse service to anyone